

Practice Newsletter



Dr M L Swami & Partners

Welcome to our fifth issue of our new GP Newsletter  
We hope you find the information helpful.

**New Patient Registrations**

Important notice - from Monday 14<sup>th</sup> November this practice will not be accepting any new patients. This will be for a 3 month period, following a review. We apologise for this inconvenience .

**Flu Season!**

The flu season began in September, please book your flu vaccinations as soon as possible. The flu jab is free for those with long term conditions and over 65 and will protect against flu this winter.

**Dementia Awareness Training**

The GP's at this practice will be attending the above on Monday 14<sup>th</sup> November. The learning will be shared with all staff to help a better understanding in the skills and knowledge necessary in Dementia Care.

**Patient Online Services**

If you would like to register for our online services please ask at Reception. This will enable you to book your appointments and order your repeat prescriptions at a convenient time.

**Did not attend appointment results (DNA)**

MONTH	AVAILABLE APPTS	DNA
Sept	2874	226
Oct	3007	264

**New Staff Members**

We would like to welcome our new full-time Practice Nurse, Valerie Lyons who will be joining us on 1<sup>st</sup> December.

A big thank you to all our patients who show up to pre-booked appointments, the amount of DNA's for the July & August has improved so this is great news. Please ensure we have your correct mobile number on file so that you can receive appointment text reminders. If for any reason you cannot attend an appointment please notify us, well in time so that we can offer this appointment to someone else.

Once again if you have any suggestions please speak with the Practice Manager.  
Thank you Kerrie Naish/Practice Manager