

## Practice Newsletter



Dr M L Swami &amp; Partners

Welcome to our seventh issue of our new GP Newsletter - We hope you find the information helpful.

**Physician Associate**

Aofie Saltmarsh/Physician Associate has now completed her placement with the Practice and we are pleased to announce that we have offered her a 2<sup>nd</sup> year placement commencing in September.

This has been a learning experience for Aofie as well as the our clinical staff & patients. we look forward to welcoming her back!

**CQC GP Insight Report**

We recently received our GP Insight Report the findings and actions can be found on our website [www.russellstreet-surgery-drswami.nhs.net](http://www.russellstreet-surgery-drswami.nhs.net).

**Bowel Cancer Screening**

Feedback on uptake for our practices:

Invited : 287

Adequately screened : 113

Definite abnormal : 3

Uptake : 39.37%

Target for return : 60%

This service is offered to patients 60-74

the screening helpline number is

0800 0121 833

**Carers 'Are you looking after someone'**

There is free, personalised support available for patients at our practice. If you know someone who is providing much needed care for a loved one please contact: carers Hub 01183247333 lines are open Monday-Friday 9am-5pm..

In the waiting room at all 3 sites, we also have 'Carers identification' referral forms. Please feel free to complete one and hand it into Reception and the Practice Manager will pass your details onto the Carers Hub who will contact you direct and advice you of what support is on offer to you.

**Wiltshire farm Foods**

All staff within the Practice completed Dysphagia awareness training in April. This covered the various causes why patients have difficulty in swallowing and the various categories of foods they offer. We found this informative and hope it will enhance clinicians skills in diagnosing and referring patients to the dietician.

**Cervical Screening**

We are pleased to announce that our cervical screening targets were the highest at 84% within South Reading CCG. This is due to the hard work & commitment of all staff and our robust recall protocol. All women who are registered at our practice are invited for cervical screening:

aged 25 to 49 - every three years

aged 50 to 64 - every five years

over 65 - only women who haven't been screened since age 50 or those who have recently had abnormal tests

Please do not hesitate to contact us to book an appointment.

A big thank you to all our patients who show up to pre-booked appointments. Please ensure we have your correct mobile number on file so that you can receive appointment text reminders. If for any reason you cannot attend an appointment please notify us, well in advance, so that we can offer this appointment to someone else.

Once again if you have any suggestions please speak with the Practice Manager.

Thank you Kerrie Naish/Practice Manager