

Issue 2
Mar/Apr 2016

Keeping you up to date
www.russellstreetsurgery-drswami.nhs.uk

Practice Newsletter



Dr M L Swami & Partners

Welcome to the second issue of our new GP Newsletter

We hope you enjoyed our first edition Newsletter and found the information helpful.

Healthwatch Visits

Healthwatch have now published the reports / findings for Coley Park & Russell Street on their website healthwatchreading.org.uk. Please feel free to read them click on: 'read our GP visits reports' and follow the link Russell street and Coley Park surgeries.

Practice Survey March 2016

Thank you to everyone who participated in the survey to help improve services at the Practice. We had 272 responses of the 300 surveys we gave out. The results of this survey are on our website:

www.russellstreetsurgery-drswami.nhs.uk

Diabetic Eye Screening

Russell Street will be holding Diabetic Eye screening clinics in May, dates are as: 13th, 16th & 17th it is very important that our patients attend. Please telephone: 0300 365 3937 to book an appointment.

Welcome – Practice Nurse

We have a new member of staff who joined our team as a Practice Nurse at the Burghfield Health Centre – Kim Pirrie. We would like to welcome you and hope you enjoy your time working with us.

Beat the Street

Beat the Street is a free real life walking cycling game. Earn points and win prizes by tapping special cards onto Beat Box sensors as you travel by foot or cycle. Please pick up a card from your library, Leisure centre or Reading Museum. This will run from 15th April-27th May 2016. Good Luck!

Patient Information Leaflet

A Patient Information Leaflet is now available in all 3 sites. This has useful information regarding some of the services we provide. Please feel free to pick one up!

Breast Screening

Ladies who were born between 50 and 70 will be invited for Breast Screening appointments from 19th May 2016. Ladies over the screening age may request a mammogram appointment every 3 years by contacting the Breast Screening Unit Direct on: 01183228282
Good Luck!

Carers

Please note that this is the new number for Reading & West Berkshire Carers hub: 01183247333. All of our who are carers or have a carer have been sent a letter with this updated information.

GP average net earnings

Please go to our website (address as above) to view our GP average net earnings declaration.

Did not attend appointment results (DNA)

MONTH	AVAILABLE APPTS	DNA
March	2692	206
February	2555	222

A big thank you to all our patients who show up to pre-booked appointments, the amount of DNA's for the months shown above has decreased, this is very good news. Please continue to support us and if for any reason you cannot attend an appointment please notify us.

Please ensure we have your correct mobile number on file so that you can receive appointment text reminders.

Once again if you have any suggestions please speak with the Practice Manager.

Thank you

Kerrie Naish
Practice Manager