

Issue 1
Jan/Feb 2016

Keeping you up to date
www.russellstreetsurgery-drswami.nhs.uk

Practice Newsletter



Dr M L Swami & Partners

Welcome to the first issue of our new GP Newsletter

Hello and welcome to the first edition of our Practice Newsletter. We have created this letter to keep our patients informed of what's going on in the Practice the services we provide and any changes taking place. We would appreciate patients getting involved and if there is anything you would like to see in future Newsletter's please let us know

As this is the first edition, we thought it would be a good idea to introduce our team:

Practice Manager; Kerrie Naish

Dr Manohar Swami

Dr Sadhana Swami

Dr Radhakrishnan Marimuthu

Dr Praneetha Naluvala

Practice Nurse; Bobby Teny

Health care Assistant; Kerrie Naish

Senior Administrator; Helen Henly

Receptionist/Administrators; Sandra Ashton & Niki Latif

Receptionists; Imrana Raja, Sonia Jackson & Christine Barber

Healthwatch Visits

Healthwatch will be visiting Russell Street & Coley park in February to conduct a survey with patients. When the report is published feedback and actions will be highlighted in Our Newsletter

Royal Berkshire Fire & Rescue

They are offering a **free** home safety check for over 65's who are vulnerable. Please use this free service Tel:01189452888

Diabetic Eye Screening

At the Burghfield Health Centre, Diabetic Eye Screening took place on 19th February. This is a very important annual event for For Patients with Diabetes, attendance was good and the day was a success. Coley Park Will have a clinic 14th March & Russell Street Will be in May (dates to be confirmed)

Extended Opening Hours

Just a reminder that we do Provide an early morning surgery 7-8am at Burghfield Health Centre twice a week on Tuesday & Wednesday and Saturday mornings at Russell Street 8-12pm

Practice Website

Please visit our website:

www.russellstreetsurgery-drswami.nhs.uk

Are you aware that you can order your repeat Prescription & book GP appointments. Please Talk to Reception who will assist you in Registering you for this service.

Friends and Family (FFT)

Please complete our short comment card in the waiting room, as this enables us to improve services and provide better patient care.

Did not attend appointment results (DNA)

MONTH	AVAILABLE APPTS	DNA
January	2505	231
February	2978	298

A big thank you to all our patients who show up to pre-booked appointments, however the amount of monthly DNA's has risen. Please ensure we have your correct mobile number on file so that you can receive appointment text reminders. If for any reason you cannot attend an appointment please notify us.

We hope that you have enjoyed our first edition Newsletter, these will be produced on a bi-monthly basis. Once again if you have any suggestions please speak with the Practice Manger.

Thank you