

Dear Patients

On the 8th of October 2015 the CQC inspected the Russell Street Practice the findings were published on the 26th November 2015 which has now rated the practice as 'GOOD' overall, one area that required improvement was caring this has now been addressed by the practice.

Doctors Mr and Mrs Swami, Doctor Radhakishnan and Doctor Praneetha alongside Kerrie Naish the Practice Manager have worked extremely hard to address the issues that were raised by the previous CQC inspection to achieve the good overall rating that is now in place for the Practice.

I would like to thank all of the staff at the Russell Street Practice for their very hard work that achieved the 'GOOD' overall rating.

If you would like any information on the CQC report or more information regarding the CQC please go to the CQC website

www.cqc.org.uk

If you would like to know more about the Russell Street Practice and information on the Patient Participation Group please go to the practice website www.russellstreetsurgery-drswami.nhs.uk or please contact Kerrie Naish/Practice Manager on:01189337322 or e-mail:knaish@nhs.net

Yours Sincerely

Julia Weston/Chairperson-Patient Participation Group