

CQC GP Insight Report

Dr M L Swami & Partners

The latest data is from the 01/04/2015 – 31/03/16

Received at the Practice in February 2017

Analysis and action plan by

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Practice Manager

May 2017

Summary of results

P : Practice

CCG : CCG Average

E : England Average

Indicator	P: Practice results	CCG: CCG Average results	E: England Average results
Cervical Screening	86.8%	77.7%	81.4
High Blood Pressure Management	83.7%	81.5%	82.9%
Stroke Prevention	77.3%	89.3%	86.7%
Diabetes-Managing Blood Glucose Level (HbA1c)	78.8%	72.0%	78.0%
Cancer Detection Rate	33.3%	47.6%	49.1%
Mental Health-Comprehensive Care Planning	95.8%	91.3%	88.8%
Dementia - Face To Face Reviews	100.0%	88.9%	83.8
Patient Experience - Confidence and Trust in GP	92.9%	90.3%	92.0%
Patient Satisfaction with GP Practice Opening Times	83.6%	77.3%	75.9%
Antibiotic Prescribing (Items per standardised prescribing unit)	1.12	0.91	1.01

Child Vaccinations up to Age 2	Percentage Vaccinated	Compare to 90% Standard
Percentage of children age 1 with full course of recommended vaccines	88.2%	Below standard
Percentage of children aged 2 with pneumococcal conjugate booster vaccine	80.0%	Below standard
Percentage of children aged 2 with Haemophilus influenza type b and Meningitis C booster vaccine	86.7%	Below standard
Percentage of children aged 2 with Measles, Mumps and Rubella vaccine	86.7	Below standard

The findings and actions of the above results are to be addressed as follows **red**, indicates the areas of improvement that need to be made, as the survey indicates we are below the CCG and England average in the indicated areas listed above.

- **Stroke Prevention & Cancer detection rate** – The results from the CQC GP Insight Report recently found that the percentage of Stroke Prevention patients were below the CCG and England average.

Action: The Practice has a list size of 7635 with a low elderly patient population, 2.4% above 75 & 6% above 65 years of age well below the National/Local average, so the prevalence for Stroke Prevention & Cancer detection rate will be low.

- **Childhood Vaccination up to the Age of 2**
- **Action:** We have recently put in place new procedures for newly registered patients as follows:

1, All newly registering patients with children aged 0-5 **MUST** provide their immunisation records. This enables us to update their records and inform the parents if any remaining vaccinations are due.

2, Following a meeting with the school nurse, we have liaised to have better immunisation recording which truly effects the uptake, often missed in practice prevalence.

3, We have also appointed a new practice nurse in the last 4 months and her speciality is childhood immunisations.

All of the questions that were found to be below the CCG & & England average will be discussed in our next monthly Practice meeting in May 17 with all staff.

We would also like to highlight some areas where we were in line or above the CCG and England average as this is extremely rewarding to know that the clinical and non-clinical care staff provide at this Practice is positive and of a high standard, and we will continue to make improvements in the foreseeable future.

- Dementia face to face reviews 100%, we are committed as a practice to providing our elderly patient population with Annual face to face Dementia reviews so that we can provide support and identify any needs. Carers also need to be identified as they are at high risk of physical and mental illness due to caring.**
- Mental Health-Comprehensive Care Planning 95.8%, Care Plans are updated on an Annual basis to see if the patient needs have changed and further support/help is required from external services.**
- Patient Experience – Confidence & Trust in GP 92.9%, we are very pleased that the registered patients at this practice rate us highly for the confidence and trust they have in our GP's. We strive to continue to improve the services we provide and pride ourselves in good patient care allowing the patient to make their own decisions.**